

Case Management Experience

Tracey Chamberlain brings a wealth of knowledge and hands-on expertise from her 30-year tenure as a registered nurse, specialising in various settings including acute, complex, and community care. Her extensive background includes managing cases across a broad spectrum of conditions, from spinal cord injuries and Acquired Brain Injury (ABI) to comprehensive geriatric care for patients with dementia including Alzheimer's, Lewy body, and vascular dementia. Tracey's proficiency extends to paediatric care, where she currently manages the care of a young child with ABI, illustrating her versatility and depth of expertise in handling complex medical and rehabilitative needs.

In her role as a clinical manager, Tracey has overseen more than 20 complex care cases in the West Midlands, predominantly focusing on clients with spinal cord injuries and ABI. Her responsibilities have included coordinating comprehensive care plans, facilitating smooth discharges from care facilities, and ensuring that each client's care regimen is tailored to their specific needs. Her collaborative approach in working with multidisciplinary teams has enabled her to effectively manage rehabilitation packages and enhance the quality of life for her clients, even when she has not led these teams directly.

Specialism

- Brain Injury
- Neurological conditions
- Amputations
- Spinal Cord Injury
- Cerebral Palsy
- Orthopaedic & MSK injuries/conditions
- Peripheral nerve conditions & injuries

Age group

- Adults
- Children

Professional Background

Throughout her career, Tracey has demonstrated exceptional leadership in various high-stakes environments. She has managed care homes, leading them to achieve excellent status and successfully guiding one out of an embargo. Her roles have spanned from project manager to regional director, and she has excelled as a clinical manager for complex care services. Tracey's leadership is further evidenced by her award-winning approach, recognized nationally for honesty and kindness, which underscores her commitment to compassionate and effective care management.

Tracey's approach to professional development is proactive and multifaceted. She maintains her clinical skills through regular participation in mandatory and further training in complex care. Her organizational prowess is evident in her ability to juggle multiple roles simultaneously, utilising tools like timetables and alerts to keep track of responsibilities and deadlines effectively. Tracey's communication style adapts to her audience—formal with professionals while ensuring clarity and understanding for clients and their families. This balance ensures effective information delivery and fosters an inclusive, respectful atmosphere conducive to high-quality care and team collaboration.

Career history

- NMC nurse
Registrant panel member January 2016 to present
- Clinical Manager complex care
Care in the home May 2021- February 2023
- PIP nurse assessor October 2020 - April 2021
- Newlands Nursing Home RGN June - Mid September 2020
- Cavendish Park Nursing Home -RGN April - May 2020
- Community Nurse
South Warwickshire Foundation Trust October 2019 - April 2020
- Regional Manager
Avery Healthcare January 2017- September 2018
- Regional Director
Orchard Care Homes January 2012 - December 2016
- Registered Home Manager
Southcrest December 2010 - January 2012
- Director of Care
Four Seasons, Mickleton July 2005 - September 2010

Qualifications

- Nursing and a BSc (hons) in health sciences

Professional Memberships

- NMC
- RCN
- BABICM